

S2B3D | Standard Terms & Conditions

1. Scope of Work & Accuracy

- **Digital Twin Fidelity:** S2B3D provides 3D scanning and BIM modeling based on visible surface data at the time of the scan. While our equipment is accurate to within millimeters, the final Revit model is a "best-fit" representation of real-world conditions.
- **Level of Development (LOD):** Unless otherwise specified in the Proposal, models are authored at **LOD 200** (Approximate geometry/location). Requests for higher LOD (Specific MEP or structural detail) must be made in writing prior to mobilization.

2. Site Access & Safety

- **Access Requirements:** The Client is responsible for providing full, safe access to all areas of the property. Areas that are locked, unsafe, or obstructed at the time of the scan will not be documented.
- **Site Readiness:** To ensure data quality, the site should be "scan-ready" (clear of unnecessary personnel and debris).
- **Safety Protocols:** Drawing on our **28 years of Fire Service experience**, S2B3D reserves the right to pause scanning if site conditions are deemed structurally unsound or hazardous.

3. Data Ownership & Storage

- **Deliverables:** Upon final payment, the Client owns the specific Revit (.RVT) and Point Cloud (.RCP) files listed in the proposal.
- **Archival Policy:** S2B3D will maintain a "master backup" of the raw scan data for **12 months** following project completion. After this period, data storage is the sole responsibility of the Client.
- **Marketing Use:** S2B3D reserves the right to use non-confidential imagery or 360° renders for promotional purposes (Project Gallery) unless a Non-Disclosure Agreement (NDA) is requested by the Client.

4. Change Orders & Field Conditions

- **Hidden Conditions:** S2B3D models what is visible. We are not responsible for undocumented elements "behind the wall" unless an **In-Wall Verification** scan was specifically performed.
- **Additional Scans:** Any return trips to the site due to lack of access or client-requested additions will be billed at our standard mobilization rate.

5. Payment Terms

- **Deposit:** A **50% mobilization deposit** is required to secure the project date.
- **Final Delivery:** Final files (Revit/Point Cloud) will be released upon receipt of the remaining balance.
- **Review Period:** The Client has **10 business days** to review the model and request technical corrections based on the original scope of work.